

SUBPROCESSORS

A Third Party Company as defined in GDPR Art. 4 (Third Party Company) is one which is commissioned on behalf of the Processor (Beekeeper) or Controller (Customer) to process Personal Data (of technical nature) but have no access to Customer Data, in order for use of services provided by the Third Party Company. A Subprocessor is together with the Processor providing 1 Product and Services to the Customer and has as a potential of their subprocessing access rights also access to Customer Data.

Subprocessors are part of the contractual agreement of the Processor and have access to Customer (Controller) Data by default or virtue of their activities. Third Party Companies have no access to Customer Data.

Beekeeper Poland is not an authorized subprocessor to have access to the CH Data Center.

Subprocessors	Purpose	Location
Amazon Web Services (Dublin)	Data Center Facilities and Services	Dublin, Ireland (EU)
Amazon Web Services (Frankfurt)	Data Center Facilities and Services	Frankfurt, Germany (EU)
Amazon Web Services (Portland/Oregon)	Data Center Facilities and Services	Portland, Oregon (North America)
Google Limited Ireland	Data Center Facilities and Services	Zurich, Switzerland
Beekeeper Poland Sp.z.o.o	Product and Platform Maintenance and Support Services	Krakow, Poland (EU)

Third Party Service Providers

In accordance to our Privacy Policy, (<https://beekeeper.io/privacy-policy/>) we use services of Third Party Service Providers, for which Personal Data such as IP address, E-Mail address, tel. number, first and last name, may be transferred to or pass through or stored on their systems for further analysis and processing by Beekeeper. The content excludes any related Customer Data (e.g. chats, stream posts etc.) as defined in our Beekeeper Subscription Agreement. Third



Party Companies are service providers over the Internet and not considered as Sub Processors with access for processing under this offering.

Where available by the Third Party Service Provider for such services, Beekeeper has contractual agreements in place. Any Personal Data that is transferred is pushed by the Beekeeper Product and Services. The Third Party Service Providers do not PULL any Personal Data from Beekeeper.

Third-Party Service Provider	Purpose
DataVirtuality	Analysis of metadata
Looker	Analysis of metadata
Iterative	Processing Metadata
PandaDoc	CRM
SalesForce	CRM
AWS (EU / US)	Data Center Service Provider
Google Ireland Limited (CH)	Data Center Service Provider
VSHN	Database Encryption in Switzerland.
Woelkli	Encrypted Storage Facilities independent of Data Center facilities
Sentry	Error Tracking
Absorb	Learning Management System
MixPanel	Mobile Apps
Intercom	Product Marketing Communication
Atlassian – JIRA	Processing internal ticketing systems
Google	Sending Notifications, E-mails and Analysis of metadata
AWS (EU / US)	Sending Notifications, E-mails and Analysis of metadata
Apple	Sending Notifications
Twilio	SMS-related services
Logz.io and Sysdig	System log analysis and intrusion detection facilities
Zendesk	Ticket Support with Beekeeper



Video Processing for Swiss Data Center

Processing of video attachments for Swiss Data Center tenants is performed using AWS Frankfurt video processing facilities. Swiss Data Center Video's processed in Frankfurt are stored locally in Frankfurt and encrypted at rest. Beekeeper's Video feature may be enabled or disabled for each tenant independently.

Third-Party Service Providers Applicable to Prospects, Visitors of Our Website and Demo and Self-Service Tenants

In addition to the above when Demo and SelfService tenants are utilized, the following Third Party Service Providers may also be used accordingly for the purpose described: Hubspot, Outgrow, Outreach, Bing, LinkedIn, Twitter, Facebook, Clearbit, Hotjar, Albacross, Greenhouse (all aforementioned for Marketing & Sales purposes), DataVirtuality & Looker (metadata analysis).

Third-Party Service Provider	Purpose
Albacross	Marketing & Sales
Bing	Marketing & Sales
Clearbit	Marketing & Sales
Facebook	Marketing & Sales
Greenhouse	Marketing & Sales
Hotjar	Marketing & Sales
Hubspot	Marketing & Sales
LinkedIn	Marketing & Sales
Outgrow	Marketing & Sales
Outreach	Marketing & Sales
Twitter	Marketing & Sales
DataVirtuality	Metadata analysis
Looker	Metadata analysis